

TERMS & CONDITIONS OF USE

Please read the following terms and conditions very carefully before using and/or accessing any page of this website, as your use of the website and/or services provided herein signifies your assent to and/or acceptance of these terms and conditions, including without limitation any subsequent modifications / revisions thereto as may be carried out by Vardhaman I Q Toys Pvt. Ltd., at its sole discretion ("Terms & Conditions"). In these Terms & Conditions the terms "User(s)", "Client(s)", "you" and "your" refers to the person accessing the website and/or using the services provided herein (including without limitation the registered user account) and the terms "The Company", "we", "us", "our", "ourselves", "e-store" refers to Vardhaman I Q Toys Pvt. Ltd. and/or its subsidiaries, affiliates.

MEMBERSHIP ELIGIBILITY

Use of the Website is available only to persons who can form legally binding contracts under Indian Contract Act, 1872. Persons who are "incompetent to contract" within the meaning of the Indian Contract Act, 1872 including minors, undischarged insolvents etc. are not eligible to use the Website. If you are a minor i.e. under the age of 18 years, you shall not register as a User of the Vardhaman I Q Toys website and shall not transact on or use the website. As a minor if you wish to use or transact on website, such use or transaction may be made by your legal guardian or parents on the Website. Vardhaman I Q Toys reserves the right to terminate your membership and / or refuse to provide you with access to the Website if it is brought to Vardhaman I Q Toys notice or if it is discovered that you are under the age of 18 years.

1.GENERAL:

1.1. This website with the URL www.vardhamanIQtoys.com is owned and operated by VARDHAMAN I. Q. Toys Pvt. Ltd. having its registered office at K/25,D.L.JAIN SOCIETY,64,AMBEDKAR ROAD,CHICHPOKLI, MUMBAI 400012 . All rights in relation to and/or arising out of this website and/or its contents, including copyright & trademark are owned by the Company and/or its Affiliates. Any use of this website or its contents, including copying or storing any data from the website (including without limitation graphics, code etc.) in whole or part without the express permission of Vardhaman I Q Toys is prohibited. This Website is governed solely by the terms and conditions, warranties and representations expressly mentioned in this terms and conditions.

1.2. By subscribing to and/or using and/or continued use of this Website and/or any services provided therein, You agree that You have read, understood and are bound by the Terms and Conditions, regardless of how you subscribe to and/or use the Website and/or services. If you do not want to be bound by these Terms and Conditions then, You must not subscribe to and/or use the services and/or must discontinue accessing and/or using the Website, forthwith. These Terms and Conditions, including without limitation any subsequent modifications / revisions thereto, other policies of the Company and applicable laws (including without limitation the Information Technology Act, 2000 and the Information Technology (Intermediaries Guidelines) Rules, 2011) are binding upon You in law. Your continued use of the Website and/or services, after effecting changes to these Terms and Conditions by the Company, shall constitute a complete and overall affirmation and an unqualified acceptance of the modified Terms and Conditions.

1.3. Except as otherwise specifically provided elsewhere in this Website, the redistribution, retransmission, republication or commercial exploitation of the contents of this Website without the written consent of VARDHAMAN I Q TOYS PVT. LTD. and/or any copyright owner from whom We have obtained any license (express or implied), is expressly prohibited. All rights not expressly granted herein to a User, are reserved. Downloading/copying/saving any information, content or images from this Website does not transfer any right or ownership of such information, content or images to You, and/or any other person not specifically authorized by the Company and/or such licensor and such downloading/ copying/saving shall also be subject to these Terms and Conditions. Such information, content or images shall be used solely in accordance with these Terms and Conditions and in accordance with law. You may not mirror and/or archive any part of this Website and/or any material contained in and/or posted on this Website on any server or computer without the express written permission from VARDHAMAN I Q TOYS PVT. LTD.

1.4. We reserve the right of any kind to change or update the policies contained herein, at any time without notice. Such changes shall be effective immediately upon posting on the Website. We reserve the right to modify the privacy statement / policy at any time, so please review it frequently. When we make material changes to privacy policy, we will upload the revised Privacy Policy on the website.

2.USER ACCOUNT, PASSWORD, AND SECURITY:

2.1. Any person/user can check out/ surf the website as a guest and such person/ user need not register himself with the website. However, a user's billing and delivery details will be stored and also the email ID will be registered the first time the user shops and at that point of time the user will receive an email from us which will contain his registered ID and password, but the same would not be required to place and order any of our products on a subsequent occasion. The User is responsible for maintaining the confidentiality of the password and account. The User is fully responsible for all activities that occur under the User's account. You agree to

(a) immediately notify the Company/ www.vardhamanIQtoys.com of any unauthorized use of your password or account or any other breach of security, and

(b) ensure that you exit from your account at the end of each session. The Company and/or www.vardhamanIQtoys.com cannot and will not be liable for any loss or damage arising from Your/User's failure to comply with this Section 2

3.SERVICES OFFERED :

3.1. We provide the following internet based services through this Website which shall hereinafter be referred to as Services :

(i) enabling Users to purchase products featured on the Website (subject to availability) The products currently available for sale on this Website are learning toys, wooden educational toys, preschool teaching aids and school furniture . These products currently featuring on the Website and/or any additions and/or deletions to the same shall hereinafter be referred to collectively as "Products";

3.2. For payment methods see clause 12. The sale/purchase of Products shall be additionally governed by specific policies of sale like cancellation policy, return policy, etc. and all of which are incorporated here by reference.

4.USER CONDUCT AND RULES:

4.1. You agree and undertake to use the Website and the Services therein, in conformance with the following rules:

(a) You shall not use any "deep-link", "page-scrape", "robot", "spider" or other automatic device, program, algorithm or methodology, or any similar or equivalent manual process, to access, acquire, copy or monitor any portion of the Website or any Content, or in any way reproduce or circumvent the navigational structure or presentation of the Website or any Content, to obtain or attempt to obtain any materials, documents or information through any means not purposely made available through the Website. We reserve Our right to bar any such activity.

(b) You shall not attempt to gain unauthorized access to any portion or feature of the Website, or any other systems or networks connected to the Website or to any server, computer, network, or to any of the services offered on or through the Website, by hacking, password "mining" or any other illegitimate means.

(c) You shall not probe, scan or test the vulnerability of the Website or any network connected to the Website nor breach the security or authentication measures on the Website or any network connected to the Website. You may not reverse look-up, trace or seek to trace any information on any other User of or visitor to Website, or any other customer, including any account on the Website not owned by You, to its source, or exploit the Website or any service or information made available or offered by or through the Website, in any way where the purpose is to reveal any information, including but not limited to personal identification or information, other than Your own information, as provided for by the Website.

4.2. You agree not to reproduce, duplicate, copy, sell, resell or exploit for any commercial purposes, any portion of the Site, use of the Site, or access to the Site.

4.3. You agree not to access the Site by any means other than through the interface that is provided by us for use in accessing the Site.

4.4. You agree to only post and/or upload messages/material/information that is proper and/or in compliance with the Terms and Conditions herein. You shall not host, display, upload, post, modify, publish, transmit, distribute, update, share or disseminate information that:

(a) belongs to another person and to which the you do not have any right to;

(b) is grossly harmful ,blasphemous ,defamatory, obscene, pornographic, pedophilic, invasive of another's privacy, hateful, or racially ethnically objectionable, disparaging, relating to and/or encouraging money laundering or gambling, abuses, harasses, stalks, threatens or otherwise violates the legal rights of others, and/or otherwise unlawful in any manner;

(c) publish, post, upload, distribute or disseminate any inappropriate, profane, defamatory, infringing, obscene, indecent or unlawful topic, name, material or information;

(d) harms minors in any way;

(e) upload files that contain software or other material; infringes any patent, trademark, copyright or other proprietary rights;

(f) upload or distribute files that contain viruses, corrupted files, or any other similar software or programs designed to and/or which may interrupt, destroy, limit, damage the operation/functionality of the Website or another's computer or another's compute resource;

(g) conduct or forward surveys, contests, pyramid schemes or chain letters;

(h) download any file posted by another User of a Service that you know, or reasonably should know and/or a file which cannot be legally distributed in such manner;

(i) falsify or delete any author attributions, legal or other proper notices or proprietary designations or labels of the origin or source of software or other material contained in a file that is uploaded;

(j) deceives or misleads the addressee about the origin of such messages or communicates any information which is grossly offensive or menacing in nature;

(k) impersonate another person;

(l) violates any code of conduct or other guidelines, which may be applicable for and/or to any particular Service;

(m) violates any laws or applicable regulations for the time being in force, in or outside India;

(n) violates, abuses, unethically manipulates or exploits the terms and conditions of this Agreement or any other terms and conditions for the use of the Website contained elsewhere; and

(o) threatens the unity, integrity, defense, security or sovereignty of India, friendly relations with foreign states or may threaten public order or causes incitement to the commission of any cognizable offence or prevents investigation of any offence or is insulting to any other country/nation/state;

(p) The company reserves the right to vet the information posted on the reviews page of the site.

4.5. The Company reserves the right to filter/refuse to post any material on the Vardhaman I Q Toys site and/or to remove material already posted on the Website, at its sole discretion. In case of non-compliance with these Terms and Conditions, user agreement, privacy policy and/or any applicable law, The Company has the right to immediately terminate Your/User's access or usage rights and remove non-compliant information. You must not try to re-post material which We have refused to post on the Website or have previously removed from the Website.

4.6. You will be responsible/liable for all losses, costs, expenses, damages, incurred by and/or awarded against Us as a result of Your non-compliance with the Terms & Conditions contained in this Website and/or violation of any law in force at the relevant time period, including without limitation any or all sums paid by us as a result of any settlement agreed by us arising out or in connection with any act and/or omission on Your part.

5.PRIVACY POLICY:

5.1. The Company respects your privacy and Our privacy policy outlines the manner in which your personal information is

collected, used and protected. You are advised to please read the Privacy Policy carefully, as by accessing the Services provided by VARDHAMAN I.Q. TOYS PVT. LTD. online shopping and/or by using the Website, it shall be deemed that You understand, consent to and accept the privacy policy and that You agree to the collection and use of Your data by VARDHAMAN I.Q. TOYS PVT. LTD. online shopping in the manner provided in this privacy policy. This privacy policy applies to information collected by us Our Website and not otherwise.

5.2. The information provided by a User during registration and the information available/collected from a User's visit to Our Website, browsing history of Our Website, purchases made on Our Website and use of our Services, is collected and used strictly for internal purposes. This information is used primarily for improving customer service (your information helps us to more effectively respond to your customer service requests and support needs) and to provide You useful information, respond to Your inquiries and/or other requests or questions.

5.3. Only authorized employees of the Company and the employees of the Web Developer Mod Graphics can gain accesses to such information, on a need to know basis. Vardhaman I Q Toys has implemented widely used processes intended to protect User information and maintain security of data. The servers of Vardhaman I Q Toys are located at a secured facility and the data is secured by firewall and other generally available security technologies. These safeguards help prevent unauthorized access, maintain data accuracy and ensure the appropriate use of data. However, Vardhaman I Q Toys does not guarantee that such information and/or data will be secure from intrusions and unauthorized release to third parties.

5.4. The Company does not access and/or store Your Payment Card details (i.e. credit/debit card number, expiration date, CVV etc.). When You make a purchase using your card, all required transaction details are captured on the secured payment page and are encrypted using Industrial Strength Cipher and are securely transmitted to Your card issuer for obtaining an authorization decision. At no time during the purchase process or thereafter does Vardhaman I Q Toys have access to and/or store, your complete card account information.

5.5. We do not sell, trade, or otherwise transfer Your personally identifiable information to third parties, except trusted third parties who assist us in operating our website, conducting our business, or servicing You, so long as such trusted third parties agree to keep such personally identifiable information confidential. However, your personally identifiable information may be released if, in our bonafide belief, it is appropriate and/or necessary to release such personally identifiable information for compliance with law, to enforce Our Website policies or protect Our rights and rights of other affected parties, to protect Our property and/or for Our safety and the safety of other Users. We may release your non-personally identifiable visitor information to third parties for marketing, advertising or other uses. Despite any representations concerning privacy, Vardhaman I Q Toys reserves the right to disclose without notice to You any information in its possession, if required by law or upon a good-faith belief that such action is necessary to comply with the law, to protect or defend Our rights or property, or to respond to an emergency situation.

5.6. This privacy policy does not apply to the procedures and practices followed by entities that are not managed, owned or controlled by Vardhaman I Q Toys online shopping or to the people that are not engaged, employed or managed by Vardhaman I Q Toys.

5.7. We reserve the right to change this privacy policy without any prior notice to You, however the latest modified policy shall be posted at this page. If you have questions or concerns regarding this statement, you can contact us at 9820745405 or e-mail us at estore@vardhamaniqtoys.com

6.AVAILABILITY OF THE WEBSITE:

6.1. Although We aim to offer You the best service possible, We do not warrant that the Services available on this Website will be uninterrupted, timely or error free. You therefore agree to indemnify Us, our employees, agents and affiliates against any loss or damage caused in whatsoever manner from any interruption, delay and/or error in such Services and/or in the hosting/availability of the Website. You may report any error that may occur in the availability of the Website and/or services to the customer care by telephone on 022-22071264 or by email on estore@vardhamaniqtoys.com and We will attempt to rectify the error as soon as reasonably possible, provided the same can be rectified.

6.2. Your access to the Website may be occasionally restricted to allow for repairs, maintenance or the introduction of new facilities/Services/Products. We will attempt to restore the availability of the Website, as soon as reasonably possible.

7.ADVERTISING AND SPONSORSHIP:

7.1. The Website may contain advertising and sponsorship, the correctness or otherwise of which content/material/information is not warranted by Vardhaman I Q Toys and We will be not be responsible for any error or inaccuracy in such advertising and/or sponsorship content/material/information provided by such third parties. Such third parties are solely themselves liable/responsible for ensuring that content/material/information submitted for inclusion on the site complies with relevant laws and codes. The inclusion/publication of any advertisement on this Website does not imply endorsement by the Company. The Users are requested to verify the accuracy of all information on their own before undertaking any reliance on such information.

8.LINKS TO THIRD PARTY SITES:

8.1. The Website may contain links to other websites ("Linked Sites"). The Linked Sites are not under the control of Vardhaman I Q Toys and/or this Website and the Company is not responsible for the contents of any Linked Sites, including without limitation any link' contained in a Linked Site, or any changes or updates to a Linked Site and/or a link contained in a Linked Site. The Company is not responsible for any form of transmission whatsoever received by You from any Linked Site and/or a link contained in any linked Site. These Linked Sites have been provided only as a convenience and the inclusion of any Linked Site and/or any link whatsoever does not imply endorsement by the Company of such Linked Site or any association with its operators or owners including their legal representatives, heirs, assigns etc., unless specifically stated on this Website. The Users are requested to verify the accuracy of all information on their own before undertaking any reliance on such information.

9.DESCRPTIONS AND PRICES OF PRODUCTS:

9.1. We have made every effort to display as accurately as possible the colors of our products that appear at the Site.

However, as the actual colors you see will depend on your monitor, we cannot guarantee that your monitor's display of any color will be accurate. We have attempted to be as accurate as possible. However, we do not warrant that the product descriptions are accurate, complete, reliable, current, or error-free. If a product offered by the Site is not as described, your sole remedy is to return it in unused condition.

9.2. We have taken care to describe and show Products as accurately as possible however, the Products may vary from their description. If there is anything which you do not understand, or if you wish to obtain further information, please contact customer services on estore@vardhamaniqtoys.com

9.3. The price of a Product on the Website may differ from the price in the Vardhaman I Q Toys stores. We are under no obligation to honour any in-store price or promotion for Products purchased on the Website, in the event that it differs and vice versa.

9.4. If, by mistake, we have under priced a Product, we will not be liable to supply that Product to You at the stated price, provided that We notify you before We dispatch the Product. In those circumstances, We will notify the correct price to You so You can decide whether or not You wish to order the product at that price. If you decide not to order the product and inform us in writing within two working days, we will give you a full refund of the amount by way of online store credits or by way of an E-gift voucher already paid by You for that Product, in accordance with our Refund Policy (see Article 14, for Refund Policy).

9.5. All prices are expressed inclusive of any taxes payable unless otherwise stated. Shipping charges would be applicable as mentioned .

10.AVAILABILITY:

10.1. The purchase of all Products on the website, are subject to availability. We try to ensure that We always stock the full Product range and will let You know if the Product is out of stock. If, for any reason beyond our reasonable control, We are unable to supply a particular Product, We will not be liable to You for any damages and/or loss arising directly and/or indirectly thereto, except to the extent of refunding the monies already paid by You for the said Product.

10.2. Vardhaman I Q Toys reserves the rights to impose the limits on the numbers of transactions of some products, which may be received from an individual credit/debit/cash card/valid bank account and/or such other infrastructure or any other financial instrument directly or indirectly through payment aggregator or through any such facility authorized by Reserve Bank of India to provide enabling support facility for collection and remittance of payment or by an individual buyer during any time period and also reserves the right to refuse to process such transactions exceeding such limits as may deem fit to us. Vardhaman I Q Toys reserves the rights to refuse to process the transaction by buyers/users with a prior history of questionable charges, not limited to breach of any agreement by such buyers/users with Vardhaman I Q Toys or breach/violation of any law or charges imposed by issuing bank or breach of any policy. Vardhaman I Q Toys may delay notifying the payment confirmation i.e. informing Seller to Dispatch, if Vardhaman I Q Toys deems suspicious or for Buyers/Users conducting high transaction volumes to ensure safety of the Transaction and Transaction Price.

11.ACCEPTANCE OF ORDERS:

11.1. You will have to submit Your Order for the purchase of the Product as detailed under the Website/s;

11.2. Once the order is submitted it an express intention to purchase the Product and the same may not be cancelled except as provided hereunder;

11.3. Based on the information provided by You and subject to the Company's verification of the same, the Orders will be accepted by the Company for processing

11.4. All orders will be processed once the Company receives the payment for the Product; ;

11.5. All orders will be confirmed via e-mail;

11.6. The Company will use its best efforts to ensure that order placed by You is successfully processed subject to the availability of the Product/s. In the event the Product/s is sold out or unavailable, the Company will intimate You regarding the same and either refund Your money or provide you with an opportunity to purchase a different Product of the same value.

11.7. You accept that Vardhaman I Q Toys reserve the right to cancel Your order at any stage without explanation until the contract is made.

12.PRICING AND PAYMENT:

12.1. The prices for Product/s are described on the Website/s and are incorporated into these terms by reference. All prices are in Indian rupees. The prices, products and services are subject to change at the Company's discretion;

12.2. All prices are inclusive of all taxes that may be required to be remitted to tax authorities;

12.3. The Company will use its best efforts to ensure that the accuracy of the prices and price related information stated on the Website/s. The Company does not make any representation that the prices quoted on the Website/s will match the offers provided by stores

12.4. In the event of any inadvertent mistake by the Company in quoting the price, the Company will notify You of the error before Your payment is processed. You will then have the choice to either accept the correct price or to cancel Your Order;

12.5. The Company accepts the following form of payments: a) Online payment via Credit Card, Debit Card, Net Banking and EBS.

12.6. You agree, understand, confirm and state that the card details provided by You to transact on the Website will be correct, accurate and is owned by You. In the event You use the card belonging to any third party, then, You confirm that you have been authorized to or expressly permitted by such third party to use the card for making payments;

12.7. The Company will not be liable for any credit card fraud. The liability for use of a card fraudulently will be on the User and the onus to 'prove otherwise' shall be exclusively on the User;

12.8. In addition to all other remedies available under law and equity and as detailed under this Agreement, the Company reserves the right to recover the cost of Product/s, collection charges, attorney's charges etc., from an User using the Website/s fraudulently. Further, the Company reserves the right to initiate legal proceedings against such persons for

fraudulent use of the Website/s and any other unlawful acts or acts or omissions in breach of these terms and conditions;

Note -

Our payment service provider's risk department might ask for certain documentation like Photo Id proof, address proof, card statement etc for verification of some transactions. In such cases order will be processed once the customer provides the necessary documentation and is verified and approved.

13. DELIVERY AND CANCELLATION:

13.1. The Company expressly disclaims any guarantee of exactness as to the finish and appearance of the final Product/s as ordered by You based on the display on the Website/s. The quality of any Product/s, Services, information, or other material purchased or obtained by You through the Website/s may not meet your expectations.

13.2. Title and risk of loss for all Product/s ordered by You shall pass on to You upon the Company's shipment to the shipping carrier;

13.3. The Company will make the delivery on a 'best effort' basis after acceptance of Your order. Subject to events beyond the Company's control, the Product/s will be shipped within 7 days of the acceptance of the order;

13.4. The Company will communicate the dispatch details to You and will ship the Product/s to the mailing address provided by You while placing the order. If you do not receive the Product/s within a reasonable period of time, You should immediately notify the Company.

13.5. You have an obligation to forthwith check the Product/s for accuracy upon receipt of the same;

13.6. The Company reserves the right to cancel an order in case the order request is not acceptable to the Company. Upon such cancellation, the Company will refund the money to You. Any such cancellation shall be at the sole discretion of the Company and You will have no right to contest the same. The reasons for cancellation could be due to non-availability of the Product/s, in accuracy in Product or pricing information or due to reasons of any fraud or wrong usage of payment mechanism adopted by You. Any cancellation will be intimated to You by the Company;

14. RETURN, REFUND OR EXCHANGE POLICY:

IMPORTANT Please inform us within 72 hours from the time of receipt of the product if the product you receive is damaged or broken. Unfortunately, if the information reaches us after 72 hours, we will not be able to process store credits/refunds. If you inform us post 72 hours about the product being broken or damaged, we will be more than happy to repair the product for you. Please feel free to email/call or chat with us to inform and send the product back to us. To be eligible, the following conditions need to be met:

14.1. The request for return, exchange or refund should be raised within 72 hours (seventy two hours) of the receipt of the products from our Website;

14.2. The price tag and any other identification tag, the invoice and the original packing must be intact and sent back;

14.3. The product should not have been used or should not have any dirt or scratches or tear or in short should not be rendered unsellable;

14.4. You need to mention your order number, the date of order and your date of receipt;

14.5. Ensure that the return package is appropriately sealed and sent to the Company as any damage in transit will continue to be your responsibility and this policy will cease to be applicable;

14.6. The Company has a dedicated team which will check the returned products and their decision of your request will be final to accept or reject;

14.7. In case, if the request of the return of the product is accepted, in that event the Company would after deduction of appropriate charges grant the refund in the form of online credits or voucher;

14.8. To request for a return, refund or exchange, please contact our customer care at +919820745405 or mail us at estore@vardhamanIQtoys.com and we will get in touch with you;

15. INTELLECTUAL PROPERTY RIGHTS:

15.1. The term Intellectual Property Rights shall mean and include all rights associated with copyright, trademark, patent, design and geographical indication rights as per the applicable law. The term copyright shall have the same meaning and effect as is ascribed to it in The Copyright Act, 1957 and any rules made thereunder. The term trademark shall have the same meaning and effect as is ascribed to it in the Trade Marks Act, 1999 and Rules made thereunder. The term design shall have the same meaning and effect as is ascribed to it in The Designs Act, 2000 and rules made thereunder. The term geographical indications shall have the same meaning and effect as is ascribed to it in the Geographical Indications of Goods (Registration and Protection) Rules, 2002 and rules made thereunder. All other terms (including without limitation the term infringement) shall have the same meaning as is provided in the respective statutes mentioned herein.

15.2. Unless otherwise indicated to the contrary, all intellectual property rights in the content of this Website (including without limitation the Company logo, graphics, product designs etc.) is owned by the Company and/or its Affiliates and/or Partners except in case of graphics or product designs or copyrighted material of third party Products. All material on this site is copyrighted by Vardhaman I Q Toys (© Vardhaman I Q Toys 2014). Vardhaman I Q Toys logo is a registered trademark. Client to confirm.

15.3. Any use, republication, modification or commercial exploitation of the contents of this Website, graphics, code, design, logo etc., in whole or part by You without the express permission of Vardhaman I Q Toys and/or any intellectual property right owner from whom We have obtained any license (express or implied), is expressly prohibited. Any authorised use of this Website and/or its contents is prohibited.

15.4. You agree that You shall be liable for any such act or omission on Your part, which in law constitutes an infringement of any patent, trademark, copyright or other intellectual property rights owned by the Company and/or its Affiliates and/or

Partners and/or service providers.

15.5. You unconditionally agree that in the event You and/or any person authorised by You to use your User Account or information downloaded by You from this Website, infringe any Intellectual Property Rights of Vardhaman I Q Toys then You shall be liable for special, incidental and consequential damages and loss of profits accruing to Vardhaman I Q Toys directly or indirectly by your such act of infringement.

15.6. This clause shall survive even after termination of the contract between the User and Vardhaman I Q Toys.

16.LIMITATION OF LIABILITY:

16.1. VARDHAMAN I Q TOYS, ITS SHAREHOLDERS, DIRECTORS, OFFICERS, EMPLOYEES, AND OTHER REPRESENTATIVES, SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INCONSEQUENTIAL OR CONSEQUENTIAL DAMAGES (INCLUDING WITHOUT LIMITATION CLAIMS FOR LOST DATA, DELAY AND NON-AVAILABILITY OF PRODUCT) OR, LOSS OF PROFITS THAT MAY RESULT FROM THE DISTRIBUTION, AND/OR USE OF, AND/OR THE INABILITY TO USE AND/OR THE NON-AVAILABILITY OF THE WEBSITE OR CONTENT OR MATERIALS OR PRODUCTS OR SERVICES AVAILABLE ON THE WEBSITE, UNDER ANY CIRCUMSTATNCE WHATSOEVER. NOTWITHSTANDING THE SAME, IN NO EVENT SHALL THE TOTAL LIABILITY OF VARDHAMAN I Q TOYS AND/OR ITS SHAREHOLDERS, DIRECTORS, OFFICERS, EMPLOYEES, OTHER REPRESENTATIVES TO THE USER/YOU AND/OR ANY PERSON, ENTITY, ASSOCIATION OF PEOPLE CLAIMING THROUGH OR UNDER YOU/USER FOR ALL DAMAGES, LOSSES, AND/OR OTHERWISE ANY LIABILITY WHATSOEVER (WHETHER IN CONTRACT, TORT OR OTHERWISE) EXCEED THE AMOUNT PAID BY YOU TO VARDHAMAN I Q TOYS, IF ANY, FOR ACCESSING THIS WEBSITE AND/OR FOR PURCHASE OF PRODUCTS AVAILABLE ON THE VARDHAMAN I Q TOYS WEBSITE.

16.2. WITHOUT PREJUDICE TO THE AFORESAID, VARDHAMAN I Q TOYS AND/OR ITS SHAREHOLDERS, DIRECTORS, OFFICERS, EMPLOYEES, AND OTHER REPRESENTATIVES SHALL NOT BE LIABLE FOR ANY DAMAGE OR, LOSS OF PROFITS THAT MAY ARISE FROM ANY MANUFACTURING DEFECT IN ANY THRID PARTY. THE USER AGREES/ACCEPTS/CONFIRMS THAT ANY CLAIM ARISING OUT OF AND/OR RELATING TO THRID PARTY PRODUCTS HAVE TO BE MADE BY THE USER AGAINST THE MANUFACTURER DIRECTLY.

16.3. THIS CLAUSE SHALL SURVIVE EVEN AFTER TERMINATION OF THE CONTRACT BETWEEN THE USER AND VARDHAMAN I Q TOYS.

17.DISCLAIMER :

17.1. WE MAKE NO REPRESENTATIONS OR WARRANTY OF ANY KIND, WHETHER EXPRESS OR IMPLIED WITH RESPECT TO THIS SITE OR ITS CONTENT, OR, ANY PRODUCT OR SERVICE AVAILABLE ON OR PROMOTED THROUGH THIS SITE EXCEPT AS SPECIFICALLY PROVIDED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, NOR DO WE IN ANY WAY GUARANTEE THE QUALITY, DATA CONTENT, ARTISTIC WORTH, OR LEGALITY OF INFORMATION, CONTENT, GOODS OR SERVICES THAT ARE TRANSFERRED, RECEIVED, PURCHASED, OR OTHERWISE MADE AVAILABLE OR OBTAINED BY WAY OF THIS WEBSITE. WE DO NOT WARRANT THAT THIS WEBSITE WILL BE ERROR-FREE OR THAT DEFECTS WILL BE CORRECTED.

17.2. THIS SITE AND ALL OF ITS CONTENT (INCLUDING USER-GENERATED CONTENT) ARE PROVIDED ON AN "AS IS," "AS AVAILABLE" BASIS, WITHOUT REPRESENTATIONS OR WARRANTIES OF ANY KIND. TO THE FULLEST EXTENT PERMITTED BY LAW, VARDHAMAN I Q TOYS , ITS AFFILIATES, ITS SERVICE PROVIDERS AND LICENSORS DISCLAIM ANY AND ALL REPRESENTATIONS AND WARRANTIES, WHETHER EXPRESS, IMPLIED, ARISING BY STATUTE, CUSTOM, COURSE OF DEALING, COURSE OF PERFORMANCE OR IN ANY OTHER WAY, WITH RESPECT TO THIS SITE, ITS CONTENT, AND ANY PRODUCTS OR SERVICES AVAILABLE OR PROMOTED THROUGH THIS SITE. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, VARDHAMAN I Q TOYS, ITS AFFILIATES, AND THEIR SERVICE PROVIDERS AND LICENSORS DISCLAIM ALL REPRESENTATIONS AND WARRANTIES (A) OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) RELATING TO THE SECURITY OF THIS SITE; (C) THAT THE CONTENT OF THIS SITE IS ACCURATE, COMPLETE OR CURRENT; OR (D) THAT THIS SITE WILL OPERATE SECURELY OR WITHOUT INTERRUPTION OR ERROR.

17.3. WE DO NOT REPRESENT OR WARRANT THAT THIS SITE, ITS SERVERS, OR ANY TRANSMISSIONS SENT FROM US OR THROUGH THIS SITE WILL BE FREE OF DEFECTS, VIRUSES OR OTHER HARMFUL COMPONENTS. WE SHALL NOT BE RESPONSIBLE FOR ANY DAMAGES OR LOSS THAT MAY RESULT FROM THE HACKING OR INFILTRATION OF THIS WEBSITE OR VARDHAMAN I Q TOYS COMPUTER SYSTEMS. YOU HAVE THE SOLE RESPONSIBILITY FOR ADEQUATE PROTECTION AND BACKUP OF DATA AND/OR EQUIPMENT USED IN CONNECTION WITH THIS WEBSITE.

17.4. VARDHAMAN I Q TOYS DOES NOT ENDORSE AND IS NOT RESPONSIBLE FOR STATEMENTS, ADVICE OR OPINIONS MADE BY ANYONE OTHER THAN AUTHORIZED VARDHAMAN I Q TOYS SPOKESPERSONS. WE DO NOT ENDORSE AND ARE NOT RESPONSIBLE FOR ANY STATEMENTS, ADVICE OR OPINIONS CONTAINED IN USER-GENERATED CONTENT AND SUCH STATEMENTS, ADVICE OR OPINIONS DO NOT IN ANY WAY REFLECT THE STATEMENTS, ADVICE OR OPINIONS OF VARDHAMAN I Q TOYS. WE DO NOT MAKE ANY REPRESENTATIONS OR WARRANTIES AGAINST THE POSSIBILITY OF DELETION, MISDELIVERY OR FAILURE TO STORE COMMUNICATIONS, PERSONALIZED SETTINGS, OR OTHER DATA. YOU ACCEPT THAT OUR SHAREHOLDERS, OWNERS, OFFICERS, DIRECTORS, EMPLOYEES AND OTHER REPRESENTATIVES SHALL HAVE THE BENEFIT OF THIS CLAUSE.

17.5. This clause shall survive even after termination of the contract between the User and VARDHAMAN I Q TOYS.

18.INDEMNIFICATION:

18.1. You agree to indemnify, defend and hold harmless Vardhaman I Q Toys from and against any and all losses, liabilities, claims, damages, costs, expenses, suits, legal proceedings and otherwise howsoever (including legal fees and disbursements in connection therewith and interest chargeable thereon) asserted against or incurred by Vardhaman I Q Toys, arising out of,

resulting from, or may be payable by virtue of, any breach or non-performance of any representation, covenant or agreement made or obligation to be performed by You pursuant to these Terms. This clause shall survive even after termination of the contract between the User and Vardhaman IQ Toys.

19.TERMINATION:

19.1. Vardhaman I Q Toys may in its sole and absolute discretion suspend or terminate Your use of the Website or any Service or contract between You and Vardhaman I Q Toys, in particular if you have breached, violated, abused, or unethically manipulated or exploited any clause of these Terms and Conditions or in anyway otherwise acted unethically and/or illegally.

19.2. If Vardhaman I Q Toys terminates Your use of the Website or any Service, Vardhaman I Q Toys may delete any content or other materials relating to Your use of the Services and/or the Website and Vardhaman I Q Toys will have no liability towards You or any third party for any such act.

19.3. You and Vardhaman I Q Toys agree that even after termination of this Agreement/Terms and Conditions/Contract between You and Vardhaman I Q Toys, You shall be liable to pay for any Service or Product that you have already Ordered and/or availed of and/or for which delivery has been made and that You shall be entitled only to those payments which are deemed accrued to You as per these Terms and Conditions.

20.GOVERNING LAW:

These terms shall be governed by and constructed in accordance with the laws of India without reference to conflict of laws principles and disputes arising in relation hereto shall be subject to the exclusive jurisdiction of the courts at Mumbai.

21.SEVERABILITY:

If any provision herein is determined to be invalid or unenforceable in whole or in part, such invalidity or unenforceability shall attach only to such provision or part of such provision and the remaining part of such provision and all other provisions of these Terms and Conditions shall continue to be in full force and effect.

22. REPORT ABUSE:

As per these Terms, users are solely responsible for every material or content uploaded on to the Website. Users can be held legally liable for their contents and may be held legally accountable if their contents or material include, for example, defamatory comments or material protected by copyright, trademark, etc. If you come across any abuse or violation of these Terms, please report to estore@vardhamaniqtoys.com

23.FORCE MAJEURE:

23.1. Neither party shall be liable to the other for any failure to perform any obligation under this agreement which is due to an event beyond the control of such party including but not limited to an Act of God, terrorism, war, Political insurgence, insurrection, riot, civil unrest, act of civil or military authority, uprising, earthquake, flood or any other natural or man made eventuality outside of our control, which causes the termination of an agreement or contract entered into, nor which could have been reasonably foreseen. Any Party affected by such event shall forthwith inform the other Party of the same and shall use all reasonable endeavours to comply with the terms and conditions of any Agreement contained herein.

23.2. MISCELLANEOUS

23.2.1. Any notice to the Company must be sent to the following address:

VARDHAMAN I Q TOYS PVT LTD.146.D.N.Road,49,EMPIRE BLDG, Mumbai-1

23.2.2. Any notice sent by the company to the user shall be sent at the address provided by the User in the user Account information and/or Order form, as the case may be.

General Information

These Terms of Use constitute the entire agreement between us (you and us) and govern the use of the Site. You also may be subject to additional terms and conditions that may apply when you use affiliate services, third-party content or third-party software. Our failure to exercise or enforce any right or provision of the Terms of Use shall not constitute a waiver of such right or provision. If any provision of the Terms of Use is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the other provisions of the Terms of Use remain in full force and effect. You agree that regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to use of the Site or the Terms of Use must be filed within one year after such claim or cause of action arose or be forever barred. The section titles in the Terms of Use are for convenience only and have no legal or contractual effect. This Website is developed and maintained and powered by Mod Graphics. If you have any queries about these terms and conditions or any complaints or suggestions regarding this Website, please feel free to write to estore@vardhamaniqtoys.com or call us on our 9820745405 (Timing: 9:30 A.M. – 6.00 P.M. Indian Standard Time).

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RETURNS POLICY

In order to ensure the highest quality product through our quality team, we shall accept returns back, if the reason for the same is stated clearly.

Before accepting delivery of any merchandise, please ensure that the packaging has not been damaged or tampered with. If you believe that the merchandise is not in good condition, or if the packaging is tampered with or damaged, before accepting delivery of the goods, please refuse to take delivery of the package, and call our Customer Care at 9820745405 or e-mail us at estore@vardhamaniqtoys.com mentioning your order reference number. We shall make our best efforts to ensure that a replacement delivery is made to you at the earliest.

PRIVACY POLICY

We value the trust you place in us. That's why we insist upon the highest standards for secure transactions and customer information privacy. Please read the following statement to learn about our information gathering and dissemination practices.

NOTE:-

- Our privacy policy is subject to change at any time without notice. To make sure you are aware of any changes, please review this policy periodically.
- This Privacy Policy describes your privacy rights regarding our collection, use, storage, sharing, and protection of your personal information. It applies to the Vardhaman I Q Toys Pvt. Ltd. website and all related sites, applications, services and tools where this policy is referenced, regardless of how you access or use them, including mobile devices.
- By visiting this Website you agree to be bound by the terms and conditions of this Privacy Policy. If you do not agree please do not use or access our Website.
- By mere use of the Website, you expressly consent to our use and disclosure of your personal information in accordance with this Privacy Policy. This Privacy Policy is incorporated into and subject to the User Agreement.
- We have tried to keep it as simple as possible. Your privacy matters to Vardhaman I Q Toys Pvt. Ltd., so whether you are new to Vardhaman I Q Toys Pvt. Ltd., or a long-time user, please do take the time to get to know our practices.

Contents:-

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- Global Privacy Standards
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- Our Disclosure of Your Information
- Information You Share on Vardhaman I Q Toys Pvt. Ltd.
- Using Information You Get from Vardhaman I Q Toys Pvt. Ltd.
- Our use of Cookies, Web Beacons, Local Storage, and Similar Technologies
- No Spam, Spyware, or Spoofing
- Accessing, Reviewing, and Changing Your Personal Information
- How We Protect and Store Your Personal Information
- Third Parties
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Scope and Consent:-

- By using Vardhaman I Q Toys Pvt. Ltd. and its related sites, application, services and tools and/or registering for a Vardhaman I Q Toys Pvt. Ltd. account, you expressly consent to our collection, use, disclosure, and retention of your personal information as described in this Privacy Policy and in our User Agreement.
- Throughout this Privacy Policy, we use the term "personal information" to describe information that can be associated with a specific person and could be used to identify that person. We do not consider personal information to include information that has been made anonymous or aggregated so that it can no longer be used, whether in combination with other information or otherwise, to identify a specific person.
- We may amend this Privacy Policy at any time by posting the amended terms on this site. All amended terms automatically take effect 30 days after they are initially posted on the site. Additionally, we will notify you through the Vardhaman I Q Toys Pvt. Ltd. Message Center and/or via email of any material changes to this Privacy Policy.

Mobile Privacy:-

We may offer you the ability for you to connect with our sites or use our applications, services and tools using a mobile device, either through a mobile application or via a mobile optimized website. The provisions of this Privacy Policy apply to all such mobile access and use of mobile devices. This Privacy Policy will be referenced by all such mobile applications or mobile optimized websites.

Children Privacy:-

The Vardhaman I Q Toys Pvt. Ltd. website is a general audience website and its related sites, applications, services, and tools are not intended for children under the age of 18 years. We do not knowingly collect personal information via our websites, applications, services or tools from users in this age group. Any transactions entered into by users in the above mentioned age group would be void as per the Indian Contract Act, 1872, thus Vardhaman I Q Toys Pvt. Ltd. will not be liable for the breach of such transactions.

Collection of Personal Information:-

- You can browse our sites without telling us who you are or revealing any personal information about yourself. If you register for an account with us, you give us your personal information and you are not anonymous to us. Wherever possible we indicate which fields are required as mandatory and which fields are optional. If you choose to provide us with personal information, you consent to the transfer and storage of that information on our servers located in India or anywhere else in the world.
- Our primary goal in doing so is to provide you a safe, efficient, smooth and customized experience. This allows us to provide services and features that most likely meet your needs and to customize our Website to make your experience safer and easier. More importantly, while doing so we collect personal information from you that we consider necessary for achieving this purpose.
- You always have the option not to provide information by choosing not to use a particular service or feature on the Website. We may automatically track certain information about you based upon your behaviour on our Website. We use this information to do internal research on our users' demographics, interests and behaviour to better understand, protect and serve our users.

This information is compiled and analysed on an aggregated basis. This information may include the URL that you just came from (whether this URL is on our Website or not), which URL you next go to (whether this URL is on our Website or not), your computer browser information, and your IP address.

- We use data collection devices such as "cookies" on certain pages of the Website to help analyse our web page flow, measure promotional effectiveness and promote trust and safety. "Cookies" are small files placed on your hard drive that assist us in providing our services. We offer certain features that are only available through the use of a "cookie".
- We also use cookies to allow you to enter your password less frequently during a session. Cookies can also help us provide information that is targeted to your interests. Most cookies are "session cookies," meaning that they are automatically deleted from your hard drive at the end of a session. You are always free to decline our cookies if your browser permits, although in that case you may not be able to use certain features on the Website and you may be required to re-enter your password more frequently during a session.
- Additionally, you may encounter "cookies" or other similar devices on certain pages of the Website that are placed by third parties. We do not control the use of cookies by third parties.
- If you choose to buy on the Website, we collect information about your buying behaviour.
- If you transact with us, we collect some additional information, such as a billing address, a credit / debit card number and a credit / debit card expiration date and/ or other payment instrument details and tracking information from cheques or money orders.
- We collect the following types of personal information in order to provide you with the use of and access to our sites, applications, services and tools and to help us personalize and improve your experience:

Information we collect automatically:-

- When you visit our sites, use our applications, services, and tools or interact with our advertising or content, we automatically collect information sent to us by your computer, mobile device or any other access devices. This information is associated with you personally only when you sign in as a registered user and includes but is not limited to:
 - o device ID or unique identifier, device type, geo-location information, computer and connection information, statistics on page views, traffic to and from the sites, referral URL, ad data, IP address and standard web log information,
 - o anonymous information collected through our use cookies and web beacons.

Information you give us:-

- We collect and store any information you enter on our sites or you provide to us in context of using our sites, applications, services or tools. This may include, but is not limited to:
 - information you provide us when registering for an account including email address, phone number, mobile telephone number, physical contact information and (depending on the service used) sometimes financial information such as credit card or bank account numbers;
 - o Additional information you may provide to us via social media sites or services;
 - o Transactional information based on your activities on the sites (such as bidding, buying, selling, item and content you generate or that relates to your account);
 - o Additional personal information we ask you to submit to authenticate yourself or if we believe you are violating site policies (for example, we may ask you to send us an ID or bill to verify your address or to answer additional questions online to help verify your identity or ownership of an item you list)

Mobile:-

When you download or use our Mobile Applications or access one of our mobile optimized sites, we may receive information about your location and your mobile device including a unique identifier for your device. We may use this information to provide you with location based services, such as advertising, search results and other personalized content. Most mobile devices allow you to control or disable location services in the device's setting's menu. If you have questions about how to disable your device's location services, we recommend you contact your mobile service carrier or the manufacture of your particular device.

Information from other sources:-

We may receive or collect supplemental information about you from third parties sources and add it to our account information. This may include, but is not limited to, demographic, navigation information, additional contact information, credit check information and additional information about you from credit bureaus or other sources, as permitted by law.

Use of Demographic / Profile Data / Your Information:-

- We use personal information to provide the services you request. To the extent we use your personal information to market to you, we will provide you the ability to opt-out of such uses. We use your personal information to resolve disputes; troubleshoot problems; help promote a safe service; collect money; measure consumer interest in our products and services, inform you about online and offline offers, products, services and updates; customize your experience; detect and protect us against error, fraud and other criminal activity; enforce our terms and conditions and as otherwise described to you at the time of collection.
- In our efforts to continually improve our product and service offerings, we collect and analyse demographic and profile data about our users' activity on our Website.
- We identify and use your IP address to help diagnose problems with our server and to administer our Website. Your IP address is also used to help identify you and to gather broad demographic information.

Information Sharing and Registration with Social Media Website:-

- We offer sign-on services that allow you to use third party login credentials to access the Vardhaman I Q Toys Pvt. Ltd. site or related sites. We also offer services that allow you to share information with third party social media websites such as Facebook, Google Plus, Twitter and others.
- You may choose to provide us with access to certain personal information stored by such third party websites. The personal information we have access to varies by website and is controlled by your privacy settings on that website and your consent. By associating an account managed by a third party with your Vardhaman I Q Toys Pvt. Ltd. account and authorizing Vardhaman I Q Toys Pvt. Ltd. to have access to this information, you agree that Vardhaman I Q Toys Pvt. Ltd. may collect,

use and store information from these websites in accordance with this Privacy Policy.

Use of Personal Information:-

- Our primary purpose in collecting personal information is to provide you with access to our sites and/or use of our services, applications and tools, provide you with requested customer service and relevant information about your account and our services and to provide you with a safe, smooth, efficient and customized experience. You agree that we may use your personal information to:
- provide you access to our sites and the services and customer support that you may request
- prevent, detect, and investigate, fraud, security breaches, potentially prohibited or illegal activities and enforce our User Agreement;
- customize, measure and improve our services, content and advertising;
- contact you, either via email or telephone, to resolve disputes, collect fees, and troubleshoot problems with your account or our sites, services, applications or tools or for other purposes authorized by law;
- contact you either via email or telephone to inform you about our services and those of our corporate family, deliver targeted marketing, service updates and promotional offers based on your communication preferences;
- compare information for accuracy and verify it with third parties;
- contact you at any telephone number using auto-dialed or pre-recorded message calls or text (SMS) messages (if applicable) as authorized for the purposes described in this Privacy Policy
- provide you other services requested by you as described when we collect the information

Communication Preferences:-

- please note that when you contact estore@vardamaniqtoys.com customer support, we may keep a record of your communication to help solve any issues you might be facing. We may use your email address to inform you about our services, such as letting you know about upcoming changes or improvements.

Marketing:-

- We do not sell or rent your personal information to third parties for their marketing purposes without your explicit consent. We may combine your information with information we collect from other companies and use it to improve and personalize our services, content and advertising.
- If you do not wish to receive marketing communications from us, you can indicate your communications preference on Vardhaman I Q TOYS Pvt. Ltd.

Our Disclosure of Your Information:-

- We will share personal information with companies, organizations or individuals outside of Vardhaman I Q Toys Pvt. Ltd., if we have a good-faith belief that access, use, preservation or disclosure of the information is reasonably necessary to:
- meet any applicable law, regulation, legal process or enforceable governmental request.
- enforce applicable terms of Service including investigation of potential violations.
- detect, prevent or otherwise address fraud, security or technical issues.
- protect against harm to the rights, property or safety of Vardhaman I Q Toys Pvt. Ltd., our users or the public as required or permitted by law. Such information will be disclosed in accordance with this Privacy Policy and applicable laws and regulations. As stated above, we do not disclose your personal information to third parties for their marketing purposes without your explicit consent.

We may also share your personal information with:

- Members of the Vardhaman I Q Toys Pvt. Ltd. corporate family to provide joint content and services (like registration, transactions, and customer support) to help, detect and prevent potentially illegal acts, violations of our policies, fraud and/or data security breaches and to guide decisions about their products, sites, applications, services and tools and communications. Members of our corporate family may use this information to send you marketing communications only if you have consented to their services and will use your personal information in compliance with their Privacy Policy and our global privacy standards.
- Service providers under contract who help with our business operations (such as, but not limited to, fraud, investigations, bill collection, affiliate and rewards programs, website operations, website development and co-branded credit cards).
- Financial institution partners of Vardhaman I Q Toys Pvt. Ltd., corporate family members who offer financial products, with whom we partner with to provide Payment Service, using Internet Banking to provide joint content and services (like registration, transactions and customer support), to help, detect and prevent potentially illegal acts, violations of our policies, fraud and/or security breaches and to guide decisions about their products, websites, applications, services and tools and communications. These third party financial institution partners will use this information to send you marketing communications only if you have requested their services and will use your personal information in compliance their respective privacy policies and consistent with this privacy policy Vardhaman I Q Toys Pvt. Ltd..
- Other Vardhaman I Q Toys Pvt. Ltd. users, whether located in your country of residence or outside of your country of residence, as authorized by you or your use of our sites, services, applications or tools. For example, where you are involved in a transaction with another user, the other user may view your email address and request and obtain your contact information and postal address to help complete the transaction;
- Other third parties to whom you explicitly ask us to send your information (or about whom you are otherwise explicitly notified and consent to send information when using a specific service).
- Law enforcement, governmental agencies or authorized third-parties, in response to a verified request relating to a criminal

investigation or alleged illegal activity or any other activity that may expose us, you, or any other Vardhaman I Q Toys Pvt. Ltd. user to legal liability. In such events, we will only disclose information relevant and necessary to the investigation or inquiry, such as name, city, state, ZIP code, telephone number, email address, User ID history, IP address, fraud complaints, bidding and listing history and/or anything else we may deem relevant to the investigation.

- Credit bureaus with which we may report information about your account, including information on late payments, missed payments or other defaults on your account may be reflected in your credit report.
- Without limiting the above, in an effort to respect your privacy and our ability to keep the community free from bad actors, we will not otherwise disclose your personal information to law enforcement, other government officials, or other third parties, court order or substantially similar legal procedure, except when we believe in good faith that the disclosure of information is necessary to prevent imminent physical harm or financial loss or to report suspected illegal activity.

Using Information from Vardhaman I Q Toys Pvt. Ltd.:-

You agree to use user information only for:-

- Vardhaman I Q Toys Pvt. Ltd. transaction-related purposes that are not unsolicited commercial messages;
- using services offered through Vardhaman I Q Toys Pvt. Ltd. (such as escrow, shipping, and fraud complaints), or
- other purposes that a user expressly chooses.

No Spam, Spyware, or Spoofing:-

We and our users do not tolerate spam. Make sure to set your Vardhaman I Q Toys Pvt. Ltd. communication preferences so we communicate to you as you prefer. You are not licensed to add other Vardhaman I Q Toys Pvt. Ltd. users, even a user who has purchased an item from you, to your mailing list (email or physical mails) without their express consent. To report Vardhaman I Q Toys Pvt. Ltd. related spam or spoof emails to Vardhaman I Q Toys Pvt. Ltd., please forward the email to Vardhaman I Q Toys Pvt. Ltd. You may not use our communication tools to send spam or otherwise send content that would violate our User Agreement. We automatically scan and may manually filter messages to check for spam, viruses, phishing attacks and other malicious activity or illegal or prohibited content but we do not permanently store messages sent through these tools. If you send an email to an email address that is not registered in our community, we do not permanently store that email or use that email address for any marketing purpose. We do not rent or sell these email addresses.

Accessing, Reviewing and Changing Your Personal Information:-

- Your password is the key to your account. Use unique numbers, letters and special characters and do not disclose your Vardhaman I Q Toys Pvt. Ltd. password to anyone. If you do share your password or your personal information with others, remember that you are responsible for all actions taken in the name of your account. If you lose control of your password, you may lose substantial control over your personal information and may be subject to legally binding actions taken on your behalf. Therefore, if your password has been compromised for any reason, you should immediately notify Vardhaman I Q Toys Pvt. Ltd. and change your password.

- You can see, review and change most of your personal information by signing on to Vardhaman I Q Toys Pvt. Ltd. Generally, we will not manually modify your personal information because it is very difficult to verify your identity remotely. You must promptly update your personal information, if it changes or is inaccurate. Upon your request, your account will be deactivated and we will remove your personal information from the website as soon as reasonably possible, based on your account activity and in accordance with applicable law. However, after deactivation, we do retain personal information from closed accounts to comply with law, prevent fraud, collect any fees owed, resolve disputes, troubleshoot problems, assist with any investigations, enforce our Vardhaman I Q Toys Pvt. Ltd. User Agreement and take other actions otherwise permitted by law.

How We Protect Your Personal Information:-:-

- We work hard to protect Vardhaman I Q Toys Pvt. Ltd. and our users from unauthorized access to or unauthorized alteration, disclosure or destruction of information we hold. In particular:

- We offer you two step verification when you access your Vardhaman I Q Toys Pvt. Ltd. Account.
- We review our information collection, storage and processing practices, including physical security measures, to guard against unauthorized access to systems.
- We restrict access to personal information to Vardhaman I Q Toys Pvt. Ltd. employees, contractors and agents who need to know that information in order to process it for us and who are subject to strict contractual confidentiality obligations and may be disciplined or terminated, if they fail to meet these obligations. We take steps to ensure that the personal information we collect is accurate and up to date and we provide you with the opportunity to update your information through your account profile settings. We retain information as long as it is necessary and relevant for our operations. In addition, we may retain personal information from closed accounts to comply with the law, prevent fraud, collect any fees owed, resolve disputes, troubleshoot problems, assist with any investigation, enforce our User Agreement and take other actions permitted by law.

Business Transfers:-

As we continue to develop our business, we might sell or buy stores, subsidiaries or business units. In such transactions, customer information generally is one of the transferred business assets but remains subject to the promises made in any pre-existing Privacy Notice (unless, of course, the customer consents otherwise). Also, in the unlikely event that Vardhaman I Q Toys Pvt. Ltd. or substantially all of its assets are acquired, customer information will of course be one of the transferred assets.

Third Parties:-

Except as otherwise expressly included in this Privacy Policy, this document addresses only the use and disclosure of information we collect from you. If you disclose your information to others, whether they are bidders, buyers or sellers on our sites or other sites throughout the internet, different rules may apply to their use or disclosure of the information you provide to them. Vardhaman I Q Toys Pvt. Ltd. does not control the privacy policies of third parties and you are subject to the privacy policies of those third parties where applicable. We encourage you to ask questions before you disclose your personal information to others.

Copyright Policy:-

Contents of this website may not be reproduced partially or fully, without due permission from Vardhaman I Q Toys Pvt. Ltd. If referred to as a part of another website, the source must be appropriately acknowledged. The contents of this website can not be used in any misleading or objectionable context.

Hyperlinking Policy:-

At many places in this Website, you shall find links to other websites/portals. This links have been placed for your convenience. Vardhaman I Q Toys Pvt. Ltd. is not responsible for the contents and reliability of the linked websites and does not necessarily endorse the views expressed in them. Mere presence of the link or its listing on this website should not be assumed as endorsement of any kind. We cannot guarantee that these links will work all the time and we have no control over availability of linked pages.

Contact Us:-

- If your questions are not answered online, you may write to us at: Vardhaman I Q Toys Pvt. Ltd. or using the Contact Us form.

Always Print or Save Copies of Your Orders

After an online purchase, the shoppers should get a confirmation page that reviews their entire order. The confirmation page should comprise the costs of the order, customer information, product information and the confirmation number.

It is suggested to keep hard copy/soft copy of the Web Page which describes the details of item(s) ordered along with the page reflecting the company name, postal address, phone number, legal terms, and return policy. Store such records with you for a minimum a period which covers return/warranty policy.

Generally, the shoppers are emailed with a confirmation message by the merchants. It is necessary to save or print such message, including any other e-mail correspondence with the company.

JOIN

CUSTOMER SUPPORT

(Monday to Saturday)

Timings 9:30AM to 6.00 PM

Call us on : 022 -22070770 / 022- 22071264

MOBILE_ 9820745405